

ACA Call
October 23, 2017

1. Enrollment Update

Enrollment numbers from 10/17/2017

Total: 6,400

Direct ADAP: 1,966

MPAP: 577

ICAP: 581

HIMAP: 3,275

2. Open Enrollment Period, November 1, 2017-December 15, 2017

VDH had access to preliminary plan information and this information was reviewed to determine which plans could be approved to use ADAP dollars to pay for. VDH will support all marketplace plans from Cigna, CareFirst, Healthkeepers (Anthem), Kaiser, and Piedmont. VDH will support all marketplace plans from Optima except OptimaFit Gold.

-Cigna is a new carrier for VDH offerings in 2018. They were new to the Virginia Marketplace in 2017.

-Aetna, Innovation Health and United Healthcare are not an offering in Virginia's Marketplace for 2018.

-Many counties in Virginia only have one insurance company to choose from for health insurance in 2018. The doctor clients see now for medical care related to ADAP/RW may not take the only health insurance that is available in your area. Clients should still sign up for that plan if it is the only choice to access their medications through the health insurance. VDH is working with providers to be sure clients can continue to receive medical care related to this program.

VDH has contracted with an outside agency, Benalytics, to assist with enrolling clients. Clients who are not associated with a provider that has told VDH they will be enrolling their clients will be contacted by Benalytics to enroll in a plan.

3. Information needed to pay a premium

The checklist of needed information has been updated and will be sent with the summary. In order for VDH to pay the client's monthly premium, VDH must receive the following information: Name of Insurance Carrier, Insurance Plan Enrolled In, Insurance Plan Member ID, Premium Amount, Effective Date of Insurance Coverage and the Maximum out of Pocket (MOOP) expense. Please ensure the entire checklist is complete including the client's address, phone number and SS#.

If an e2Virginia user, you are required to submit this information through the ACA enrollment module in e2VA. If not please complete a hard copy of the checklist and fax to 804-864-8050. If information is submitted through e2VA, do not submit by fax or mail, duplicates not needed.

For sites that are making premium payments, payment information is required to be sent through e2VA as well.

4. Tracking Log

VDH will be using the same tracking tool as previous years to track ADAP enrollment information and to provide ADAP with the required information for premium payment (see attached log). We request

that all enrollment specialists fax their tracking log each week to ADAP at 804-864-8050 or toll free fax: 877-837-2853.

5. Currently, due to changes in the Marketplace, in order for a 2018 payment to be made for a client, all 2018 premium information must be received. Clients can still be auto enrolled in a plan through the Marketplace and may be auto enrolled in a plan through a different carrier.

Additional comments:

- Please direct clients back to the Marketplace to verify information and update income, even if they are choosing to re-enroll in the same plan, especially if that client is receiving tax credits.
- Please ensure follow up is done when the Marketplace requests additional information from clients. VDH saw multiple clients removed during the coverage year due to not sending in additional information.
- VDH has no involvement in Marketplace decisions/insurance plan coverage and formulation.